



RULES OF PLAY

Thank you for choosing Zoomania Northampton. Admission into our building is acceptance of the following terms and conditions:

- Purchasing a ticket is acceptance of our Rules of Play
- Once purchased tickets cannot be changed, transferred, or refunded (unless the venue is closed) All requests for repayments are at the discretion of the management
- For everybody's safety and enjoyment, we do ask that all your guests comply with Zoomania's 'Rules of Play'
- Children must be 11 years old or under to play on the play frames.
- Height limit: 4' 11" (150 cm).
- Children must remove their shoes before playing on the equipment in the play area.
- Personal items must be left with parent/guardian. Lockers are available.
- We cannot accept any responsibility for loss or theft.
- Height and age restrictions are in place for the safety of all children and our managers will enforce them. Chewing gum, pens, buckles, jewellery, watches, money, sharp objects etc must not be taken into the play area by children using the play equipment.
- Children who are unwell must not use the facilities.
- Only plastic glasses/bottles are to be taken into the supervision area.
- No food or drink at all is to be taken into the play area.
- Only food and drink purchased at Zoomania may be consumed on the premises. For hygiene reasons all children must wear socks. **Cakes are ONLY allowed in a party Room. No food to be brought into the public seating area at all.** A full list of ingredients and allergens must be available for parents and children to inspect before consumption. For more guidance please visit <https://www.gov.uk/government/news/natashas-legacy-becomes-law>
- We reserve the right to ask visitors to leave before the end of their play session if they are not following our rules of play or are displaying symptoms of illness

SOCKS MUST BE WORN AT ALL TIMES.

Smoking is not permitted anywhere inside the building.

Restrictions on numbers of children using the play area at any one time may be enforced for the safety of your children. Parents/guardians must always supervise their children whilst using this play facility. We provide members of staff to monitor the equipment and have access to first aid facilities. These staff are not there to supervise children using the play facilities, Zoomania reserve the right to alter times, prices or food offerings without prior notification. Abusive language, bullying or fighting will not be tolerated, and offenders will be asked to leave the premises without refund.

Our team are very much looking forward to welcoming you. If we can be of any further assistance, please do not hesitate to call us.